

Chandralekha Manoharan

Digital Solution Consultant Senior Analyst

A self-motivated person with 7 years of IT experience as an Administrator and Developer in Salesforce.com. An avid learner, able to work independently and adapt to changing priorities and tasking to support business goals/objectives.



✉ chandralekha.tpt@gmail.com

☎ +91 9597445334

📍 Chennai, India

WORK EXPERIENCE

Digital Solution Consultant Senior Analyst NTT Data Services

11/2019 - Present

Chennai

Achievements/Tasks

- Handled project support as Team Lead
- Provide in-depth troubleshooting skills to assist in resolving issues
- Time management: Can handle multiple high-priority tasks at a time to meet deadlines and maintain adequate throughput.
- Interviewed both Full-time and Contracting resources and onboarding them to the project team.
- Mentored junior resources in the team to complete the development tasks
- Lead the team through unpopular changes (like shift restructures) and both busy and quiet periods
- Salesforce Certified Platform Developer I

Consultant Deloitte

04/2019 - 11/2019

Bengaluru

Achievements/Tasks

- Experienced in Agile methodologies and scrum practices.
- Experienced in preparing the technical design for components within a given module, based on the requirements.

Application Development Analyst Accenture Solutions Private Limited

08/2015 - 03/2019

Chennai

Achievements/Tasks

- Received "Accenture Celebrates Excellence" Award.
- Received "Star of the Month" Award twice.
- Conducted Brownbag sessions within the team.
- Have good problem solving and analytical skills and love to innovate.
- Effective Team player. Accustomed to work in a team environment with tight schedules and capable of working efficiently under pressure.
- Experienced in customizing and personalizing salesforce.com to fit environment's specific needs.

EDUCATION

B.E Electronics and Instrumentation Engineering

MIT, Anna University

08/2011 - 04/2015

SKILLS

Configuration



Apex Triggers



Apex Classes



Lightning Web Components



PERSONAL PROJECTS

Resideo (01/2020 - Present)

- Experience managing a support team of 2-4+ resources.
- Provided technical expertise and supported junior team members
- Experienced in DevOps - Flosum tool

Humana (08/2019 - 11/2019)

- Experienced in Optimizing Test Classes as per the standards

Unum (06/2019 - 07/2019)

- Good exposure on Salesforce vlocity
- Worked for proof of Concept basis of client requirements

ABB (03/2017 - 03/2019)

- Having good experience on Apttus & Contract Lifecycle Management.
- Very well equipped with Apttus Approvals Management.
- Extensively used Apex Data Loader in Data Migration Activities.
- Experience in Visualforce, Apex, Triggers, Configuration, Code optimization, SOQL queries with respect to Governor Limits of Salesforce.

ROCHE DC CRM, Switzerland (01/2016 - 02/2017)

- Extensive experience in managing users and security controls.
- Experience with system configuration using workflows, approval processes, custom objects, validation rules, formulas, process builder, flows and dataloader.

LANGUAGES

Tamil

Native or Bilingual Proficiency

English

Professional Working Proficiency

INTERESTS

Quilling

Crochet

Cooking

Teaching