

BHORIKA AGGARWAL

Email ID: bhorikaaggarwal06@gmail.com

Contact No. 8130284254

PROFESSIONAL SUMMARY

- I have a total 3.5 years of experience including 3+ years of experience as Salesforce Developer. I have good knowledge of the Technical and Functional aspects of Salesforce.com.
- Gather requirements and create functional requirements for key projects.
- Configure validation rules, custom labels, workflows, custom settings, permissions, and profiles.
- Perform administrator functions such as setup of Business Unit, Users, Profile and Role Management and other account configurations
- Generate reports and design dashboards for the management team.
- Implement pick lists, lookups, master detail relationships, and record types to ensure data quality.
- Work with code to access information and execute dynamic database queries.
- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules, Workflow and Approval processes, Sharing Rules.
- Ability to learn and adapt to new technologies quickly.
- Worked on the designing of custom objects, role based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, Dashboards and various other components as per the client and application requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Good analytical, verbal, written communication and interpersonal skills

WORK EXPERIENCE

Salesforce Developer 14/11/2022 to Present

Innovaccer

Duties and Responsibilities:

- Seek out ways to utilize SFDC to improve processes and productivity, and make recommendations to support an organization scaling at a rapid pace
- Proactively engage on continuous improvement efforts for application design, support, and practice development efforts
- Design Application for the Seller for easy accessibility of everything on one single app.
- Worked on LWC, Apex classes, Triggers, visualforce.

Senior Software Engineer (Salesforce Developer) 29/11/2021 to 04/11/2022

APISERO

Duties and Responsibilities:

- Hands on experience on Sales Cloud, Service cloud.
- Have worked on Ant Migration Deployment tool
- Performs administrative responsibilities to include custom fields, flows, workflows, validation rules, user management, etc

- Use tools like Apex, LWC and frameworks like Salesforce Lightning Component to develop applications
- Worked on Sales Cloud, Service Cloud..
- Worked on Sales process including lead capturing, lead conversion, opportunity creation and closure.
- Implemented dynamic layout using Lightning Web Components framework, apex classes and triggers.
- Responsible for analyzing, giving solutions and building the functionality following coding standards, best practices and a defect free application.
- Enforced various validation rules, record types, quote management, email alerts, custom objects, reports , dashboards etc.
- Support business requirements and deal with all the CRM needs of the client
- Provide customized solutions using the Salesforce platform
- Take care of requirement gatherings, produce functional analysis and facilitate customer workshops, etc.
- Seek out ways to utilize SFDC to improve processes and productivity, and make recommendations to support an organization scaling at a rapid pace
- Proactively engage on continuous improvement efforts for application design, support, and practice development efforts

System Engineer 08/07/2019 to 22/11/2021

TATA CONSULTANCY SERVICES (TCS)

Duties and Responsibilities:

- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules, Workflow and Approval processes, Sharing Rules.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, Dashboards and various other components as per the client and application requirements.
- Architect and build beautiful user-centered website
- Maintenance of applications.

SOFTWARE SKILL SET

- **CRM:** Salesforce
- Lightning / Classic
- LWC , Apex , SOQL
- **Languages:** PHP, Java, C
- **Database:** MySQL
- **Web Technologies:** HTML 5, CSS 3, JavaScript
- **Web GUI Design:** Dreamweaver
- **Web Server:** Apache (Wamp5)
- **IDE Tools:** Net Beans, VS Code
- **Operating Systems:** Win 7, Win 10

EDUCATIONAL QUALIFICATION

Qualification	Board/University	Year Percentage	
B.Tech (Computer Science & Engineering)	RKGITM/AKTU	2015-2019	77.5
Intermediate	CBSE/ Shree Thakurdwara Balika Vidyalaya	2014	75.4
High School	CBSE/ Shree Thakurdwara Balika Vidyalaya	2012	9.4 CGPA

CERTIFICATIONS

Salesforce Administrator, Salesforce Certified

Microsoft Certified Azure Basic Fundamentals

Microsoft Certified Azure Administrator

Copado Certified Salesforce Administrator

Copado Certified Salesforce Developer

IIT Bombay Certified in C programming

ACHIEVEMENTS

- First prize in Website Designing held in RKGITM
- First prize in Chess Competition
- Second Prize in IT Quiz Competition
- Got Gold Medal in Test Your Memory

KEY SKILLS

- Strong individual contributor, self-motivated and a proven team player.
- Professional and decent behavior.
- Good and effective decision making skills.
- Ability to cope up with different situations.